

NOV 19 2008

PTO/SB/21 (10-08)

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FORM**

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Total Number of Pages in This Submission 11

Application Number	10/820,132
Filing Date	04/08/04
First Named Inventor	DAVIES
Art Unit	2614
Examiner Name	NGUYEN, PHUNG
Attorney Docket Number	558 (1338US00)

ENCLOSURES (Check all that apply)

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| <input type="checkbox"/> Fee Transmittal Form | <input type="checkbox"/> Drawing(s) | <input type="checkbox"/> After Allowance Communication to TC |
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| <input checked="" type="checkbox"/> Amendment/Reply | <input type="checkbox"/> Petition | <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) |
| <input checked="" type="checkbox"/> After Final | <input type="checkbox"/> Petition to Convert to a Provisional Application | <input type="checkbox"/> Proprietary Information |
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| <input type="checkbox"/> Reply to Missing Parts/Incomplete Application | <input type="checkbox"/> Landscape Table on CD | |
| <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53 | Remarks | |

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	MITEL NETWORKS CORPORATION		
Signature			
Printed name	MICHELLE WHITTINGTON		
Date	NOVEMBER 19, 2008	Reg. No.	43,844

CERTIFICATE OF TRANSMISSION/MAILING

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Date NOVEMBER 19, 2008

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AF
EXPEDITED PROCEDURE

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.	: 10/820,132	Conf. No.	: 8632
Applicant	: Davies et al.	Docket No.	: 558
			(P1338US00)
Filed	: April 8, 2004		
Art Unit	: 4183		
Examiner	: Phung Hoang (Joseph) Nguyen		

Title : Remote Policy Assistant with PSTN/Internet Inter-Working
for QOS and Enabled Services

AMENDMENT AND RESPONSE

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicant hereby timely responds to the Office Action dated August 19, 2008
and requests the Examiner to consider the following Amendments and Remarks:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 8 of this paper.

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